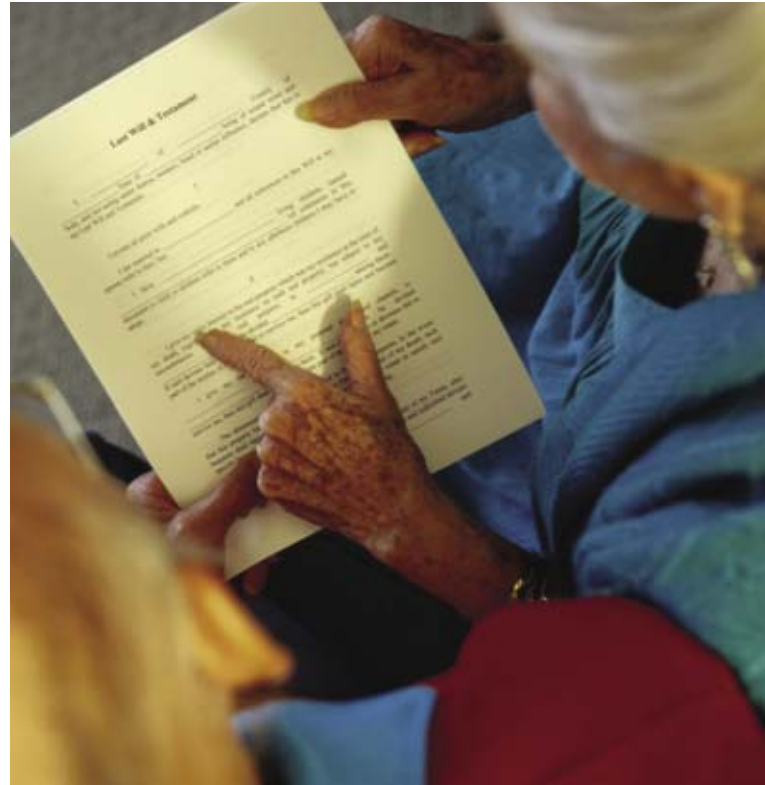


## A Vital Link to Health Services

*Evergreen Healthcare's commitment to provide services outside the walls of our hospital is unique on the Eastside and contributes significantly to the health and well-being of our community. In this continuing series, we highlight some of the programs made possible by your levy support.*



Evergreen's Information and Assistance program helps people with chronic illness, disabilities or other needs connect with programs and services in the community. "Think of us as a clearinghouse of information," says coordinator Ann Williamson. "We can assist with residential and transportation resource information, as well as assisting with the required paperwork for Medicare, Medicaid, Social Security and disability."

Information and Assistance serves a wide range of people from children to adults, but the majority of clients are seniors. Staff can help with referrals about places to live, such as assisted-living facilities and adult family homes. They can also help line up non skilled nursing services, such as bathing, dressing, toileting and meal preparation. "Sometimes, all it takes is in-home assistance for somebody to remain independent in his home instead of going to an assisted-living facility," Williamson explains.

Information and Assistance also provides a comprehensive listing of vital and helpful community links in the East King County Resource Guide for Older Adults and Their Families. Printed copies are available by calling 425.899.3200. An online version is available on the Evergreen Web site at [www.evergreenhealthcare.org](http://www.evergreenhealthcare.org).

Another valuable service is providing resources and support for people who serve as caregivers for ill family members. Evergreen can even help link caregivers with the state's respite care program, which provides temporary care for the patients and some time off for the caregiver.

The Information and Assistance program services are free – thanks to support from the Evergreen levy.

### ABOUT THE EVERGREEN LEVY

In 2005, Evergreen Healthcare will receive approximately \$22.6 million from the levy money paid to King County Public Hospital District No. 2. Some of this money is used to pay for capital projects such as the new ED and inpatient facility. The rest of these levy dollars funds innovative health programs to serve the community.

The taxation rate for 2005 is \$.57 per thousand, or \$142 for a \$250,000 home. The Evergreen Healthcare tax district includes Bothell, Duvall, Kenmore, Kirkland, Redmond, Woodinville, part of Sammamish and parts of unincorporated northeast King County.

### Did you know?

Healthline is a free community service of Evergreen Healthcare. We're available 24/7 to help you:

- Find a physician
- Register for health education classes
- Talk to a nurse about a health concern

Call the Healthline at **425.899.3000**

