

Volunteer Connections

EVERGREEN HEALTHCARE
October 2009

NEW INFORMATION & KUDOS

KUDOS: To volunteer Jess Wetter for winning the 2nd Quarter Service Star Award for Volunteer.



Kathy Schoenrock, Director Quality Management and volunteer, Jess Wetter.

KUDOS: To the volunteers who helped out as “stars” in marketing’s photo shoot for future publications! *“The volunteers were fabulous. I just saw some of the pictures and they’re exactly what we needed. We’re going to be doing a big piece on the Emergency Department and the volunteers made great patients.”*

Sherry Grindeland, Marketing

IN REMEMBRANCE: Frank Rule, who volunteered at Evergreen Healthcare 18 years, and contributed over 5,000 hours. He passed away in September and will be remembered with appreciation and gratitude.



FLU INFORMATION FOR VOLUNTEERS

- Evergreen cares about your health, the health of your family and the patients and community we serve
- Stay well. Get vaccinated and practice good personal hygiene. Wash your hands or use hand-sanitizer often.

Influenza symptoms: fever, sore throat, chills, fatigue, cough, headache, muscle aches. If you have any of these symptoms, please do not come to volunteer. Call in at 425-899-1994.

Free seasonal flu vaccines will be available early October for all volunteers. H1N1 vaccine information will be available soon.

For more information about the flu vaccine or if you or your family member becomes ill, and you need information, please call the Evergreen Healthline at 425-899-3000.

YOU ARE INVITED:

What: Annual volunteer evaluation and opportunity to learn and ask questions. Fun video! Cake and coffee will be served.

Who: All Evergreen volunteers.

When: Oct. 26-30 & Nov. 7, 9-13.

Please choose a date and RSVP at Info Desks.

Time: 2 pm – 3:30 pm, all except 10-27 is 3:30 – 5, Nov. 9, Nov.10 is 10 – 11:30 & Nov. 7 is 11 – 12:30.

Site: Please check with volunteer office staff for exact rooms and times.

EDUCATION

Question: What departments are located in the DeYoung Pavilion?

Answer: 3rd floor: Parkinson's, MS, & Research, 2nd floor, Rehab, physical, occupational, speech therapy, neuropsychological services, and resource center. 2nd floor also has cardiovascular health and wellness center and cardiac rehab, community and employee wellness program and massage therapy. Parking is available underground and elevators take patients directly to their floors. The DeYoung Pavilion is located across the street from the Silver Tower Main Entrance, off of NE 128th St.

Question: Where are the EMG's?

Answer: The Emergency Medical Group sites are located in Bothell, in Canyon Park, in Duvall, in Kenmore, in Redmond, in Sammamish and in Woodinville. Call the Healthline for hours and phone numbers. 425-899-3000. EMG's offer routine care and same-day appointments.



Wednesday afternoon volunteers, Arnold Lewis, and John Palmer, help make kits for stocking supplies for the emergency department.

RECORD HOURS AUGUST 2009

Evergreen Healthcare volunteers broke records in August by volunteering 7,158 hours. This compares to 6,388 hours in August 2008. Thanks to all of the volunteers who helped so many visitors and patients during this month!

MICROSOFT VOLUNTEERS HELP EVERGREEN ON DAY OF CARING



Microsoft employees, Barbara Norfleet and Sara Solis helped Evergreen's Central Sterilization department on Sept. 11, which was Day of Caring. The Project was part of United Way of King County's Day of Caring. The day was designated as a National Day of Service by President Obama. United Way of King County organized hundreds of teams to help hundreds of nonprofit organizations. Volunteers from Evergreen Hospital Medical Center went out to Northshore Family Center in Bothell and volunteered all day.



VISIT THE GIFT SHOP FOR FUN HALLOWEEN ITEMS AND CANDY!

Looking for big hairy spiders, and candy bowls with hands that jump out at you? Need a big pumpkin decoration for your window? How about fun jewelry or Halloween Candy? Find them at the Gift Shop at Evergreen Healthcare, 2nd floor Coral. Hours: Sun. 11 am – 3 pm, M-F 8 am – 7 pm, Sat. 10 am – 4 pm. Volunteers receive a 15% discount by showing their Evergreen badge at time of purchase.

CONTACT INFORMATION:

Marcia Long, Manager, Volunteer Services
mllong@evergreenhealthcare.org
425-899-2001
Volunteer Office: 425-899-1994
Gift Shop: 425-899-2299
Auxiliary: 425-899-2001



Auxilian

EVERGREEN HEALTHCARE AUXILIARY

October 2009

CO-PRESIDENT'S

Alice Berta & Vicky Johnson

The Auxiliary has had an exciting and busy summer, planning for our first annual Afternoon Tea. This was a fund raiser for



Auxiliary Vice President, Enid Davari and Auxiliary Co-President, Vicky Johnson at tea.

the Neuroscience department of Evergreen. The tea was held at Willows Lodge on August 8th in Woodinville. The afternoon began with our speaker, Susan Springer, a certified tea consultant, who spoke on tea etiquette, proper Victorian and British, different types of tea, the proper brewing methods and many other interesting topics. We all received samples of the tea. Our afternoon continued with a vintage fashion show by Pat Erickson. Pat gave us a history of dress manufacturing in America as the models strolled through the garden. It was a huge success as we heard many comments like – “I had a dress like that” or “I remember clothing made out of that”. Pat Erickson is a Parkinson patient.

Our afternoon was a huge success, with over 50 attendees. We also had a silent auction and door prizes. We will start planning for the second annual tea very soon.

The August meeting was a pot-luck at a local beach for our members and guests.

We are gearing up for a busy fall. We are making plans for our December 3 & 4 Holiday Arts & Crafts Fair, where Evergreen volunteers and staff sell their hand-made crafts. As volunteers you may rent a table to display and sell your handiwork or contribute items to us to sell at the Auxiliary table. Auxiliary table proceeds go to patients and programs at Evergreen.

We are also looking for volunteers to help set up, sell or just be there to give a helping hand. If you are interested you may contact any Auxiliary member through Marcia Long's office. 425-899-2001. *By the way, as a Volunteer you are a member of the Auxiliary.* We would love to meet you. Our next meeting will be on Thursday, October 15 at 10 AM. TAN 250. All are invited.

AUXILIARY OFFICERS

Co-Presidents	Vicky Johnson & Alice Berta
Vice President	Enid Davari
Treasurer	Martha Paul
Sunshine Chair	Edna Mewton
Secretary	Ruth Ann Dowd
Communications Chair	Joy Peters
Crafts Fair Chair	Kathy Gudmundson

AUXILIARY MEETINGS

Are held on the third Thursday of every month at 10 a.m. in Tan 250 and all are invited to attend.

AUXILIARY FUNDRAISING CALENDAR

Hospital Galleria 9 a.m. – 5 p.m.

10/22-23/09 Karen's Karat Jewelry

11/03-04/09 Exotic Gifts (Tues. & Wed.)

11/19-20/09 The Jeweler

12/03-04/09 Auxiliary Arts & Crafts Fair

12/09-10/09 HZ Designer Jewelry

WOW REPORT

Information Desk volunteer tasks: number of floral deliveries, number of lab errands, number of patient escorts out for discharge, number of errands for stores and other errands or tasks completed.

Month	Flowers	Lab	Patient Escorts	Stores	Other
July 2009	189	213	928	106	413
August 2009	170	181	633	71	364
September 2009	165	159	925	81	430
TOTAL	524	553	2486	258	1207

Total numbers of times volunteers at Information Desks provided way-finding directions or escorted patients/visitors to destination in summer 2009:

July	5151
August	4856
September	5393
TOTAL	15,400

PROJECT PARTNERS

Tuesday morning volunteers' results for number of items completed in each department.

Month	Mammo Mailings	Surgery Pkts	EverCARE Pkts	Other
July 2009	1824	7136	14250	----
August 2009	1950	1912	38780	----
September 2009	2615	4596	15600	1650
TOTAL	6,389	13,644	68,630	1,650